

PRODUCT REPAIR MANAGEMENT

Time optimization



Every single device produced by Tecnofire **is tested** before being placed on the market, in line with the high standards the company imposes on itself. Rarely, a product requires an intervention to realign with these **standards**.

Tecnofire is always available for timely repairs.

Did you know there is a procedure to optimize product repair times?

Send an e-mail to your technical sales representative, describing in detail the reason for the repair request. You will receive a label with the **Tecnofire Repair (TFR) number**.

Prepare the package containing the products and the corresponding **transport document**, indicating the **TFR number**. Attach the label provided to the outside of the package.

Send to:
TECNOALARM S.r.l. - Goods receiving warehouse -
Via Ciriè, 38 - 10099 San Mauro Torinese (Italy)

Shipping is at the sender's expense.